

SCRUTINY BOARD (ADULTS,HEALTH & ACTIVE LIFESTYLES)

TUESDAY, 6TH NOVEMBER, 2018

PRESENT: Councillor H Hayden in the Chair

Councillors C Anderson, J Elliott, B Flynn,
J Gibson, G Harper, N Harrington, M Iqbal,
S Lay, D Ragan, K Wakefield and
A Wenham

Co-optee present - John Beal

41 Appeals Against Refusal of Inspection of Documents

There were no appeals against refusal of inspection of documents.

42 Exempt Information - Possible Exclusion of the Press and Public

There were no exempt items.

43 Late Items

There were no late items.

44 Declaration of Disclosable Pecuniary Interests

There were no declarations of disclosable pecuniary interests.

45 Apologies for Absence and Notification of Substitutes

There were no apologies for absence.

46 Minutes - 18 September 2018

RESOLVED – That the minutes of the meeting held on 18th September 2018 be approved as a correct record.

47 Supporting System Flow: the Newton Europe analysis and next steps

The Director of Adults and Health submitted a report that introduced and summarised the main findings of a major piece of diagnostic work undertaken by Newton Europe, identifying system flow issues for Leeds and outlining what health and social care services are doing to make improvements.

The following were in attendance:

- Councillor Rebecca Charlwood, Executive Member for Health, Wellbeing and Adults
- Cath Roff, Director of Adults and Health
- Shona McFarlane, Chief Officer Access and Inclusion, Adults and Health
- Sue Robins, Director of Operational Delivery, NHS Leeds CCG
- Dawn Marshall, Deputy Chief Nurse, Leeds Teaching Hospitals NHS Trust
- James Goodyear, Associate Director of Policy and Partnerships, Leeds Teaching Hospitals NHS Trust
- Eddie Devine, Interim Associate Director, Leeds and York Partnership NHS Foundation Trust
- Sam Prince, Executive Director of Operations, Leeds Community Healthcare NHS Trust

The Director of Adults and Health introduced the report and spoke to a PowerPoint presentation, highlighting some of the key messages from the Newton Europe report and how some of the issues are being addressed.

Members discussed a number of matters, including:

- *Staff knowledge regarding discharge procedure.* Members were concerned to hear that staff knowledge of criteria for reablement was low, along with the lack of clarity amongst staff regarding responsibility for providing patients with information around their expected day of discharge. Members were informed that the process surrounding discharge was complex, however since the analysis a project had been commissioned to assess the three pathways to discharge, along with better conversations with patients; and there had been some noticeable improvement. The Scrutiny Board challenged system leaders to demonstrate there had been sustained improvement in future reports.
- *Measuring patient experience.* Members sought clarity as to how patient experience of care and overall wellbeing was assessed, and were informed that a compassion audit was undertaken for each hospital ward every month. The Board requested that an update be provided focused on the findings of the compassion audit, as and when the figures become available.
- *Social work assessment targets.* There was some discussion around the appropriateness of time limited targets relating to social work assessments – similar to the A&E national targets currently in place. Members were informed that the national A&E targets are currently not being met by a number of hospitals and it was important to ensure sufficient resources are in place to meet any targets set..
- *The Frailty Unit at St James's Hospital.* Members welcomed the introduction of the Frailty Unit and acknowledged its success in preventing hospital admissions. The Scrutiny Board also encouraged ongoing conversations with care homes around improved transport arrangements from the hospital to care homes.

In summing up the discussion, the Chair requested that the Scrutiny Board be provided with a further report after the winter period, to highlight progress and any additional improvement areas and actions.

RESOLVED –

- a) That the contents of the report be noted.
- b) That a progress report be provided to a future meeting of the Scrutiny Board.

48 Leeds Mental Health Framework (2014-2017)

The Head of Governance and Scrutiny Support submitted a report that introduced a range of information, providing an update on progress against the key priorities of the Mental Health Framework 2014-17; an outline of the proposed next steps in terms of developing a new Mental Health strategy for the city; and other relevant and related information, including the assessed mental health needs for the adult population in Leeds.

The following was appended to the report:

- Leeds Mental Health Framework 2014 – 2017
- Leeds in Mind 2017 – Executive Summary

The following were in attendance:

- Councillor Rebecca Charwood, Executive Member for Health, Wellbeing and Adults
- Cath Roff, Director of Adults and Health
- Sue Robins, Director of Operational Delivery, NHS Leeds CCG
- Kashif Ahmed, Head of Commissioning (Mental Health and Learning Disabilities), NHS Leeds CCG

The Head of Commissioning (Mental Health and Learning Disabilities) introduced the report and provided an overview of the progress against priorities within the previous framework, and recent developments in relation to the proposed strategy.

Members discussed a number of matters, including:

- *Patient and Public involvement in Mental Health Services.* Members highlighted the importance of retaining mental services as a priority for the City, and patient and public involvement in developing the new strategy. The importance of measuring outcomes was also highlighted.
- *System complexity.* Members commented on the complexity of the current system (perhaps as a result of commissioning arrangements), which creates a system that is difficult to navigate and leads to confusion for patients, relatives and professionals. Members welcomed plans to create a 'MindWell' app in addition to the existing website, which they felt would improve access to services.

- *Parity of esteem between mental and physical health.* Members felt that although progress had been made towards a holistic approach towards physical and mental health, there was more to be achieved, particularly in relation to the levels of funding for mental health services.
- *The transition from Child and Adolescent Mental Health Services (CAHMS).* Members were concerned that the transition from CAHMS to adult mental health services was not specifically identified in the report or the Mental Health Framework. The Board was informed that the new Mental Health Strategy would be an all-age plan and would acknowledge the transitional period.

In summing up the discussion, the Chair highlighted the need for the new Mental Health Strategy to specifically address the issues of:

- Simplicity of accessing services and navigating the system.
- Transition from CAMHS to Adult Mental Health Services.

RESOLVED –

- a) That the contents of the report and appendices be noted.
- b) That the comments and observations of the Scrutiny Board be taken into account when developing the new Mental Health Strategy for Leeds.

49 Community Mental Health Services Redesign - Position Update

The Head of Governance and Scrutiny Support submitted a report that introduced an update from Leeds and York Partnership NHS Foundation Trust detailing the redesign of Community Mental Health Services for adults in Leeds.

The following were in attendance:

- Sue Robins, Director of Operational Delivery, NHS Leeds CCG
- Eddie Devine, Interim Associate Director, Leeds and York Partnership NHS Foundation Trust
- Tom Mullen, Clinical Director, Leeds and York Partnership NHS Foundation Trust
- Kashif Ahmed, Head of Commissioning (Mental Health and Learning Disabilities), NHS Leeds CCG

The Interim Associate Director, Leeds and York Partnership NHS Foundation Trust, introduced the report and provided an update on the current position of services, the recent consultation and associated outcomes.

Members discussed a number of matters, including:

- *Consultation with service users.* Members were pleased to hear that groups of service users with specific needs had been targeted

throughout the consultation process, to ensure that their views help reshape the service.

- *Staff restructure.* Members were informed of plans to integrate staff from a centralised Crisis Resolution and Support Service team into the different localities, in line with the Local Care Partnerships (LCPs) and neighbourhood teams. Members enquired as to whether the restructure would result in staffing reductions but were assured that staffing levels would remain the same.
- *Aligning geographical boundaries.* Members were concerned about the realigning of secondary services for service users who live in Wetherby to Tees, Esk and Wear Valleys NHS Foundation Trust as a result of some changes to services for the population of Harrogate. Members sought clarity as to whether the population from any other Leeds areas received services from another service provider. The Scrutiny Board was assured this was not the case and that the specific proposed changes involving Tees, Esk and Wear Valleys NHS Foundation Trust would only impact residents of Wetherby.
- *Assessment Treatment Unit.* In response to a query, it was reported that work around ATUs was being undertaken at a West Yorkshire and Harrogate Health and Care Partnership level.

RESOLVED – That the contents of the report and appendices and the assurances provided at the meeting be noted.

Councillor Iqbal and Councillor Lay left the meeting at 15:15pm and 15:45pm, respectively, during discussion of this item. Councillor Harper also left the meeting briefly at 15:20pm and returned at 15:40pm, during discussion of this item.

50 Making Leeds the Best City to Grow Old In

The Head of Governance and Scrutiny Support submitted a report that introduced an update from Leeds and York Partnership NHS Foundation Trust detailing the redesign of Community Mental Health Services for adults in Leeds.

The following was appended to the report:

- Age Friendly Leeds - Executive Board Cover Report
- Age Friendly Leeds - Executive Board Report - Appendix A
- Age Friendly Leeds - Executive Board Report - Appendix B
- 'Making Leeds the Best City to Grow Old In' Action Plan - June 2017

The following were in attendance:

- Councillor Rebecca Charwood, Executive Member for Health, Wellbeing and Adults
- Lucy Jackson, Chief Officer/Consultant in Public Health, Adults and Health

- Helen Laird, Head of Public Health (Older People), Adults and Health
- Jo Volpe, Leeds Programme and Partnership Manager, Centre for Ageing Better

The Head of Public Health (Older People) introduced the report, highlighting the Memorandum of Understanding (MoU) with the Centre for Ageing Better and the broad approach taken to facilitate the various projects and redesign of services, incorporating issues regarding transport, housing and outdoor spaces.

Members discussed a number of matters including:

- *Prioritising transport issues.* Members praised the Centre for Ageing Better for their focus on improving accessibility to public transport for older people within the redesign of services.
- *Retirement living villages.* Members requested an update regarding the progress on the development of extra care homes across the city, and were informed that there were 7 projects in progress to provide homes that older people can live in for longer with access to care on-site. Members were informed that the retirement accommodation would include a variety of occupier, private rented and social housing. The Board advised that more projects were needed in the inner city areas, which the Executive Member confirmed was a priority.
- *Faith partnerships.* Members were pleased to hear that faith partnerships had been recognised for their role in providing community support and improving the wellbeing of older people.

RESOLVED – That the contents of the report and appendices be noted.

51 Chair's Update

The Board considered a report from the Head of Governance and Scrutiny Support that provided an opportunity for the Chair of the Scrutiny Board to outline some areas of work and activity since the previous Scrutiny Board meeting in September 2018.

The Chair provided an update to the Board regarding a number of matters, including:

- The completion of an Improving Access to Psychological Therapies (IAPT) engagement report, which had been shared with Members.
- Some of the findings from the most recent CQC State of Care Annual Report, along with notification that local authority area profiles had been published and were due to be considered by the Board in early 2019.
- Some proposed changes to secondary mental health services for Harrogate, which would impact on the mental health offer for Wetherby residents.
- Proposals to close the Hyper Acute Stroke Unit at Harrogate Hospital considered by the West Yorkshire Joint Health Overview and Scrutiny

Committee (JHOSC) at its meeting on 8th October 2018, and the implications for Leeds.

- The Chair's meeting with a representative of Leeds Hospital Alert – a local campaign group – to discuss the provision of Homecare Services across the City.
- The Chair and Councillor Iqbal's ongoing conversations with the relevant organisations regarding bereavement arrangements, and specifically the timeliness of post mortems.
- The joint work undertaken by colleagues in Public Health and the Financial Inclusion Unit in relation to Problem Gambling and the recent announcement of a Problem Gambling Hub being located in Leeds.

Co-opted Member John Beal provided an update regarding the Leeds Big Chat which took place at the Kirkgate Market on 11th October 2018, and informed the Board that Healthwatch Leeds were currently producing a synopsis of feedback from attendees and this would be shared with Members in due course.

RESOLVED – That the contents of the report and the verbal update be noted.

52 Work Schedule

The Head of Governance and Scrutiny Support submitted a report which invited Members to consider the Board's work schedule for the 2018/19 municipal year.

The Principal Scrutiny Adviser introduced the report and outlined the areas within the work schedule.

The Chair requested that Members contact the Principal Scrutiny Adviser regarding suggestions for a working group focused on Commissioned Homecare Services in Leeds.

RESOLVED – That the outline work schedule presented at the meeting be agreed.

Councillor Wakefield left the meeting at 16:20pm during discussion of this item.

53 Date and Time of Next Meeting

Tuesday, 15 January 2019, at 1:30pm (pre-meeting at 1:00pm for all members of the Scrutiny Board).

The meeting ended at 16:25pm.